Eaglesoft
Installation Instructions

Need help installing? Call our dedicated installation help line: 1.866.932.5862

WARNING: You must have Eaglesoft version 15 installed prior to installing Eaglesoft version 16.

1. Please review all installation instructions before beginning the installation. You should have one (1) compact disc labeled Eaglesoft Version 16.
2. Close all running programs including the Eaglesoft server.
3. Make a backup (same as daily backup).
4. Insert the compact disc into the CD-ROM drive. The following Eaglesoft Installation screen will automatically appear. If not, click on Start and choose Run. Type "D:\essetup.exe" in the open field. (If the CD-ROM drive on your computer is represented by a letter other than 'D', substitute the appropriate letter) and click OK.
5. Please be patient. The estimated time for installing this product is between 5 and 30 minutes depending upon the speed of your computer.
6. Install Eaglesoft Version 16 on your Server machine first. After the database upgrades successfully, install the rest of the machines.


8. If you do not have .NET installed on your machine currently, the .NET extracting files screen will appear. This process can take several minutes.

9. After the files have been extracted, the .NET installation will appear. When it is finished, the Eaglesoft installation will continue.
10. Click **Next**.

11. Read the License Agreement. If you agree to the terms, select the radio button **I accept the terms in the license agreement**.

12. Click **Next**.

**NEW CUSTOMER INSTALLATIONS**: Skip to the next step.

(This screen will not appear)

13. Click **Yes**. Click **No** to cancel installation.

14. If this is your upgrade installation from *EagleSoft 15.00* to *EagleSoft 16*, the **Before you Install FAQ** will appear. Please familiarize yourself with the update changes prior to continuing the installation. Select the **X** to close and continue.
The license number will be affixed to the front of the protective sleeve containing the Eaglesoft CD.

15. Click **Next**.

**SINGLE USERS:** Skip to the Next Step

(This screen will not appear)

**Workstation Only** – this machine functions only as a workstation and does not store your data.

**Server and Workstation** - this machine functions as a workstation and server, which stores your data.

**Server Only** - this machine is only used to store your data.

Select the checkbox to **Startup Server at boot** to start the server automatically at startup (optional). This step applies to the Server machine only.

Select the check box **Install Fast CheckIn** to install the Fast CheckIn patient kiosk on this computer. (optional)

16. Click **Next**.

Select additional components if desired and click **Next**.

Use the **Change** button to browse to a new location for installation.

17. Click **Next**.

Verify the Summary information.

18. Click **Next**.
19. Click **Install**.

20. Click **Finish**.

21. Click **OK**.

**ATTENTION**

AFTER REBOOTING, the Finishing Patterson Eaglesoft Installation window will appear. Please allow this screen to finish processing.

**MULTI USERS:**

Repeat steps 4-17 for each machine on your network.

Once the installation has been completed on the Server machine, you may start the Eaglesoft Server to allow the database to upgrade. A status bar will appear to show your database is being upgraded.

*** Remember, do not start Eaglesoft until the database upgrade has completed and the new version of Eaglesoft has been installed on this machine.

**NOTE:** THE DATABASE UPGRADE MAY TAKE HOURS TO COMPLETE DEPENDING ON THE SIZE OF YOUR DATABASE AND THE SPEED OF YOUR COMPUTER.